



Parent Guide to Allowable Expenses

2026-2027 School Year



NCSEAA
ESA+

Contents

Introduction	2
2026-2027 Program Handbooks Summary of Changes	3
What Can I Buy with ESA+ Funds?.....	5
Where Can I Buy Products?.....	5
Where Can I Find Service Providers?	6
Part 1. Products	6
Curriculum	6
Curricula Examples	8
Educational Technology	9
Educational Technology Examples.....	10
Standardized Testing Materials and Textbooks	13
Other Excluded Products & Services	13
Part 2. Services.....	14
Educational Therapy	15
Tutoring/Supplemental Teaching Services.....	16
Art & Music Tutoring and Teaching Services Examples.....	17
Transportation.....	18
Resources	18
Allowable Expenses and the Academic Spending Requirement.....	18
Customer Service.....	20
Troubleshooting Guide	21

Introduction

Welcome to the Parent Guide to Allowable Expenses. Whether you're new to the ESA+ scholarship program or a returning parent, this guide will help you make purchases with your student's ESA+ funds. We hope it will take the guesswork out of allowable expenses and save you time and frustration.

In this guide you'll learn:

- what products and services are allowable under ESA+ program rules
- specific examples to assist you in making purchases

This is a guide to *what* you can buy. If you have questions about *how* to shop, visit the [resources](#) on our website. You'll find lots of great information there, including how to set up your account and get started with ClassWallet.

We're Here to Help

The examples provided here are not an exhaustive list, but we've included them to help you make informed decisions. If you still have questions after reading this guide, reach out to us. If the item or service you want to purchase isn't listed, there may be something complementary that could meet your student's needs.

The ESA+ Scholarship Support Team

855.330.3955

ESA@ncseaa.edu

2026-2027 Program Handbooks Summary of Changes

ESA+ Parent Guide to Allowable Expenses

Revisions are considered annually based on parent input and requests submitted through the Expense Reconsideration Process.

1. **June 2026 clarification** – Families must spend at least \$500 of ESA+ funds per student per school year to provide an education in the following core academic subject areas to remain eligible and renew: Math, Science, English/Language Arts, Social Studies.
2. **June 2026 clarification** – Teaching and tutoring services in Art, music, and foreign language (Other) are an allowable use of ESA+ funds but do not count toward the Academic Spending Requirement.
3. **June 2026 update** –
 - a. Tutoring and Teaching Services:
 - i. Art and music tutoring services added to list of allowable services.
 - ii. There are two expense categories for Tutoring:
 1. Tutoring: Core Academic Subjects
 2. Tutoring: Other
4. **August 2026 clarification** -- Parental Responsibilities Relating to Proper Use of Scholarship Funds: Replaced “Curricula should be within three grade levels (higher or lower) of your student’s current grade level” with “Per the Parent Agreement signed by ESA+ scholarship parents, the Parent agrees to use the Scholarship Funds deposited in his or her Education Student Account only for Qualifying Educational Expenses for the student who was awarded the Scholarship Funds.”
5. **August 2026 clarification** –
 - a. Curricula:
 - i. Parents may purchase a curricula kit with ESA+ funds but may not purchase separate components to create a kit.
 - ii. Scientific microscopes are allowable as curricula but not microscopes used for electronic repair.
 - iii. Audiobooks are allowable if purchased from the ClassWallet Marketplace. Subscriptions and reimbursements for audiobooks are not an allowable use of funds.
 - iv. Puzzles and games are allowable if purchased as part of a learning kit that includes curricula or if the primary purpose is education.

6. **August 2026 update –**

- a. Educational Technology:
 - i. “Magnifiers including CCTV systems” updated to “Video Magnifiers.”
 - ii. Document cameras are an allowable use of funds.

7. **August 2026 clarification –**

- a. Educational Technology (Sensory):
 - i. Handheld tactile fidgets – maximum of five allowed in one order.
 - ii. Chews for focus and regulation – maximum of five allowed in one order.
 - iii. Sensory Seating - removed “for calming and balance”, added additional clarification of allowable and non-allowable products
 - iv. Clarified difference between “learning tablet” and “general purpose” tablets
 - v. Clarified reimbursement process for educational apps

8. **August 2026 clarification –**

- a. Other Excluded Products & Services
 - i. Printer cartridges, including 3D printer filament, are only allowable if they come with a device (may not be purchased separately)
 - ii. Batteries are only allowable if they come with a device (may not be purchased separately)

9. **August 2026 clarification –**

- a. Definition of standardized testing materials

Miscellaneous

- **Enrollment Fees:** Clarified that ESA+ scholarship funds may not be used to pay enrollment fees for the following school year.
- **Chiropractors:** Clarified that chiropractic services are not an allowable use of ESA+ scholarship funds.
- **One-on-one aide:** Education-related support services provided by a one-to-one classroom aide may also be considered for scholarship support, subject to applicable eligibility requirements and program guidelines

What Can I Buy with ESA+ Funds?

You can buy **three types of products** and **three types of services** with ESA+ scholarship funds. We'll talk about each one in more detail in Products and Services.



Products

- Curriculum
- Educational Technology
- Testing Materials/Textbooks



Services

- Educational Therapy
- Tutoring & Supplemental Teaching Services
- Transportation

SEAA reviews and authorizes all purchases to make sure that they are an allowed use of ESA+ funds. Following the information provided in this guide will help ensure that your orders can be processed quickly and accurately.

Per the Parent Agreement signed by ESA+ scholarship parents, the Parent agrees to use the Scholarship Funds deposited in his or her Education Student Account only for Qualifying (Allowable) Educational Expenses *for the student who was awarded the Scholarship Funds*.

Where Can I Buy Products?

The [ClassWallet](#) marketplace is the only place you can purchase products with ESA+ funds. This is an online marketplace for North Carolina ESA+ families. The ClassWallet marketplace contains thousands of products but that doesn't mean they can all be purchased with ESA+ funds. Use the guidelines provided in this handbook to help you choose items that are allowable.

The ClassWallet marketplace contains thousands of products but that doesn't mean they can all be purchased with ESA+ funds. Use the guidelines provided in this handbook to help you choose items that are allowable.

Where Can I Find Service Providers?

Tutors, therapists, and transportation providers must be enrolled with SEAA to accept ESA+ funds. The [searchable database](#) on our website lists providers that have enrolled to receive ESA+ payments. If someone you know would like to become a provider, direct them to our website for [service providers](#). Please note that not all services offered by enrolled providers are allowable.

Use this guide to help you determine whether services offered by an enrolled provider are an allowable use of ESA+ funds.

Part 1. Products

Products are items you buy with ESA+ funds that help your student learn.

In this section, we'll talk about the types of products you are allowed to purchase and provide examples of each.

The three types of products you can purchase with ESA+ funds are:

- Curriculum
- Educational Technology
- Testing materials/Textbooks

Curriculum

Curriculum is the term we use for learning materials to teach an academic subject. Things such as workbooks, science kits, and lesson plans are curriculum materials.

If you want to purchase curriculum with ESA+ funds, the materials **must provide academic instruction or information in one of the following subject areas:**

- Math
- Science
- English/language arts
- Social studies
- Foreign language*

* Beginning with the 2026-27 school year, foreign language will remain an allowable expense but will not count toward the Academic Spending Requirement.

Where to Shop for Curricula

You can find curriculum materials on the ClassWallet marketplace. In addition, SEAA maintains a list of companies that are not listed on the marketplace. These are available through [SEAA's Curricula Provider List](#).*

*SEAA is no longer enrolling curricula vendors. Starting in 2024, companies that sell curricula or any other products must become a vendor on the ClassWallet Marketplace for their products to be available for purchase by parents of North Carolina's ESA+ students. Until further notice, however, families may continue to purchase from companies on the existing Curricula Provider List.

Learning Kits

Sometimes an item would not be approved as a separate purchase but could be allowable if it is included in a learning kit. Please note that kits purchased with ESA+ funds must be ready to use; you may not buy separate components to create your own kit.

Example: You want to conduct a lesson on plant growth cycles

Item	Rejected or Approved?
Separate purchases of plants, flower seeds, kitchen scale, and rubber gloves.	Rejected
A learning kit that contains these items.	Approved

What About Toys?

Educational toys that meet the program requirements for curriculum may qualify as allowable expenses. Use the following questions to help you determine whether a product is allowable:

1. Does the product support one of the approved academic subjects: math, science, English/language arts, social studies, or foreign language?
2. Does the product include a lesson plan, teacher guide, or academic assignments/activities?

If you answer no to either question, the order will be rejected because it doesn't meet the requirements for curriculum.

Example: Building Sets

In the following example, two parents submit requests for building kits.

Item	Rejected or Approved?
A LEGO® Fire Station building set	Rejected
A LEGO® Education building set that includes LEGO® bricks, a teacher guide 8 STEAM lessons, and a selection of online learn-to-build animations.	Approved

The LEGO® Education building set was approved because it includes a teacher guide and activities that support lessons in math and science.

Curricula Examples

Product	Allowed	Not Allowed
Animals		
Live animals		X
An aquarium		X
Individual animal supplies included in an animal science curricula kit	X	
Books		
Chapter book “Big Nate in a Class by Himself”	X	
Gardening		
Gardening, vermiculture, composting items		X
Gardening, vermiculture, composting items associated with a K12 science curriculum kit; includes lesson plans	X	
Globes/Microscopes/Devices		
Decorative globe		X
Educational globe	X	
Scientific Microscope (microscopes for electronic repair are not allowable)	X	
Ambient Weather Station		X
Telescope	X	
Marine Biology & Computer Science		
Marine biology curricula kit	X	
Computer science curricula	X	
Toys/Games		
Regular LEGOS / building blocks / Lego architecture set		X

Building sets connected to math/science (such as Lego Education, LEGO WE DO, Hands 4 Building sets with curriculum)	X	
Magnetic tiles and blocks (including geometric ones)		X
Playsets (such as castles, boats)		X
Geode without instructional material		X
Games such as Candyland rummy dice game		X
Math game, such as Math Island	X	
Math learning kit that includes a fractions jigsaw puzzle	X	
Barnyard animals jigsaw puzzle (not part of a learning kit)		X
Volcano beanbag game		X
Grocery store set with toy cash register		X
Cash register that teaches coin recognition	X	
Robots and Robotics products		X**
Play Piper/Raspberry Pi computer kit		X**
Coding products (such as video games, remote control toys), low-tech types of coding (such as Scratch or a coding robot)		X**
Tablets with pre-loaded learning content (see "Learning Tablets vs. General Purpose Tablets")	X	

*Music, art, PE curricula, related products, equipment, and learning materials are not an allowed use of funds. Product must support one of the allowable subject areas: math, science, English/language arts, social studies, foreign language.

**May be purchased if included in a learning kit that supports an approved academic subject and includes a lesson plan or educational activities.

Educational Technology

Educational technology products should be designed to assist individuals with disabilities. These may include items designed to assist with vision, hearing, learning, and cognition. See the chart below for examples

Educational Technology Examples

Product	Allowed	Not Allowed
Products designed to assist with vision:		
Video Magnifiers	X	
Screen readers	X	
Screen magnifiers	X	
Braille displays	X	
Products designed to assist with hearing:		
Personal amplification systems (such as PocketTalkerPro)	X	
Personal amplification systems – wireless (FM)	X	
Group Assistive Listening Systems	X	
Headphones and Headsets:		
Headsets for voice recognition (such as those used with voice to text software)	X	
Headphones used for assistive technology (such as those used with hearing aids)	X	
Products designed to assist with speaking & face-to-face communication for individuals with speech disabilities:		
Speech generating devices	X	
Communication boards/books	X	
Software with speech output	X	
Devices that produce text but not voice output for face-to-face communication (such as Crespeaker)	X	
Voice clarifiers	X	
Voice amplifiers	X	
Stuttering aids	X	
Not Allowed:		
Google Nest/Alexa Hubs		X
Smart speakers		X
iPods		X
Products to provide people with disabilities access to educational materials & instruction/products that assist with learning & cognition:		
Calculators	X	
Visual timers	X	
Electronic notetaking/recording devices (such as reading pens, notetaking pens, digital recorders, and digital notebooks)	X	
E-book readers (such as Kindle)	X	
Audiobooks (must be purchased from ClassWallet Marketplace; subscriptions & reimbursements not allowed)	X	
Cell phones		X

Televisions		X
Cameras/photography equipment		X
Smart watch (such as Apple Watch)		X
Regular wristwatch or Fitbit-type device not used primarily for clock/alarm/time		X
Digital calendars (such as a Skylight calendar)		X
Items purchased with a cell phone plan		X
Computer hardware and software products:		
Desktop or laptop computer	X	
General Purpose Tablets (see “Learning Tablets vs. General Purpose Tablets” for more information)	X	
Interactive whiteboard and mounting hardware costs (such as Promethean product)	X	
Educational software or Apps	X	
Document cameras	X	
Computer accessories that enable people with disabilities to access, interact with, and use computers (modified or alternate keyboards, pressure-activated switches, touch screens, special software, voice to text software)*	X	
Service plan/warranty for technology (if purchased within 30 calendar days of the approved order for the device and not purchased all at once as a bundle)	X	
Sales tax	X	
Used technology	X	
Hardware/Software/Services Not Allowed:		
Projectors		X
USB drives (not purchased with a computer bundle)		X
Operating software (such as Windows)		X
Word processing programs (such as Microsoft Office)		X
Anti-virus software		X
Adobe Pro		X
Internet or cell phone service		X
Modem/systems/gaming consoles (such as Xbox)		X
Product/service installation		X
Zoom membership/subscription		X
Repairs to technology (such as devices)		X
Leased items		X
Educational Technology (Sensory) - Sensory items that assist with learning:		
Tactile fidgets (including stretch or squish fidgets, bouncy bands) – maximum of 5 allowed in one order	X	

Product	Allowed	Not Allowed
Chews for focus and regulation (such as pencil toppers, chewable necklaces and armbands) – maximum of 5 allowed in one order	X	
Weighted items (such as weighted blankets, lap pads, wrist weights, compression vests, and weighted stuffed animals)	X	
Sensory seating (such as wiggle/wobble seat cushions, sensory seat pads, balance balls, bouncy bands)	X	
Pencil grips	X	
Pressure brush	X	
Balance board	X	
Headphones (including earbuds or AirPods)	X	

Three-Year Limitation on Educational Technology

Families may purchase one of each of the following every three years with ESA+ funds:

- interactive whiteboard
- general purpose tablet
- computer (desktop or laptop)
- headphones

Headphones are not required to be bundled in the computer purchase.

Accessories

Accessories for a computer, interactive whiteboard, or tablet may be purchased once every three years. Accessories must be ordered within 30 calendar days of the approved order for the device (if not purchased all at once as a bundle). Accessories include a monitor, keyboard, mouse, computer/tablet case, printer, cables, stylus, USB drive, external hard drive to be used with purchased device.

Learning Tablets Vs. General Purpose Tablets

Learning tablets are categorized as curriculum, while general purpose tablets are categorized as educational technology. Consult the list below to determine the appropriate expense category for the device you wish to purchase.

Learning Tablets

- Contains pre-loaded learning content (curated educational apps, games, videos)
- Closed system (restricted/no access to internet, app stores, and media)
- Not subject to three-year purchase limitation

General Purpose Tablets

- Open system (full access to internet, app stores, and media) that allows users to explore beyond manufacturer's curated apps

- Subject to three-year purchase limitation

Educational Apps

Educational apps are an allowable use of ESA+ funds, as educational technology, if they are primarily intended to provide educational benefit to a child with a disability. Such educational apps are not available to purchase on the ClassWallet Marketplace. As a courtesy to families, SEAA allows parents to be reimbursed for approved educational apps. Apps must be approved by SEAA staff prior to purchase.

For more information, consult the [Educational Apps guidance](#) on the program website.

Standardized Testing Materials and Textbooks

Standardized Testing Materials

Fees for nationally standardized norm-referenced achievement tests, advanced placement tests, or nationally recognized college entrance exams are allowable expenses. Testing materials are typically purchased for students in home schools. Direct Payment Schools are responsible for testing ESA+ students that attend their schools.

Email ESA@ncseaa.edu if you can't find standardized testing materials to purchase on the ClassWallet Marketplace. We may be able to grant an accommodation to purchase the testing materials out of pocket, then request reimbursement. If staff grants the accommodation, you will receive instructions on how to proceed.

Textbooks

Textbooks must be required by your student's home school or private school and related to one of the following academic subjects:

- Math
- Science
- English/language arts
- Social studies

Other Excluded Products & Services

Household Products, Consumable Supplies, & Other Services

The following are not an allowed use of program funds:

- Paper / notebooks / printer paper
- Markers / pens / pencils

- Printer cartridges, including 3D printer filament (unless they come with device; may not be purchased separately)
- Batteries, including hearing aid and Cochlear implant batteries (unless they come with a device; may not be purchased separately)
- Laminators
- Magnetic dry erase boards
- Whiteboards, chalkboards
- Paper cutters and cutting machines like Cricut
- Furnishings (e.g. a desk or chair)
- Household items such as appliances or supplies
- Plan books, lesson plan books, day planners, calendars
- Pocket charts, including ones that have dry erase pockets (allowable if the pocket chart comes as part of an instructional set / curriculum purchase)
- Calendars, including electronic or digital calendars (ex. Skylight)
- Food / cookbooks / curricula kits based on cooking
- Plant stand with light source (a plant life cycle kit that includes soil and seeds would be allowable)
- Field trips
- Tickets to events
- Memberships to organizations
- Memberships to homeschool co-ops
- Out-of-state services
- School credit card fee / service fee / payment plan surcharge / late fees / enrollment fees for the following school year
- Classes for parents
- Gift cards
- School lunches
- Before or after school care (that is not tutoring)

Part 2. Services

Service providers enroll with SEAA to accept payment from ESA+ funds. There are three types of approved services for the ESA+ scholarship:

- Educational Therapy
- Tutoring/Supplemental Teaching Services
- Transportation

Education-related support services provided by a one-to-one classroom aide may also be considered for scholarship support, subject to applicable eligibility requirements and program guidelines.

Search the [database of enrolled providers](#)

Some schools also provide supplemental services such as tutoring, educational therapies, and transportation to ESA+ students. Contact SEAA or your school to find out if the school is authorized to accept ESA+ funds for supplemental services via ClassWallet.

Educational Therapy

Educational therapists must enroll with SEAA and hold a license or credential in their field to accept ESA+ funds.

*Educational Therapy Examples**

Type of Therapy	Credential Required
Applied Behavior Analysis (ABA)	Behavior Analyst Certification Board
Art Therapy	Art Therapy Credentials Board
Behavioral Therapy, Counseling (Psychologist)	NC Board of Psychology
Behavioral Therapy, Counseling (Psychiatrist)	NC Medical Board
Behavioral Therapy, Counseling (Licensed Clinical Mental Health Counselor)	NC Board of Licensed Clinical Mental Health Counselors
Music Therapy	Certification Board for Music Therapists
NILD Educational Therapy	National Institute for Learning Development (NILD)
Occupational Therapy	NC Board of Occupational Therapy
Optometric Vision Therapy	College of Optometrists in Vision Development
Physical Therapy	NC Board of Physical Therapy Examiners
Recreational Therapy	NC Board of Recreational Therapy
Therapeutic horseback riding lessons/equine therapy	Professional Association of Therapeutic Horsemanship International (PATH Intl.)
Vision Rehabilitation/Low Vision/Orientation & Mobility Services	Academy for Certification of Vision Rehabilitation & Education Professionals
Speech Therapy & Audiology Services	NC Board of Examiners for Speech-Language Pathologists & Audiologists

**Not an exhaustive list*

Please note that chiropractic services are not an allowable use of ESA+ scholarship funds.

ESA+ funds can be used for medical insurance co-pays for educational therapy or to cover a service once medical insurance has been exhausted, if the request is submitted before the end of the ESA+ school year in which the therapy took place.

Tutoring/Supplemental Teaching Services

Tutoring and supplemental teaching services supplement a student's learning. This could include a live (not recorded) online or in-person class.

Tutors and supplemental teachers must enroll with SEAA to receive ESA+ payments. There are two expense categories for Tutoring services:

- **Tutoring (Core Academic Subjects)** – math, science, English/language arts, and social studies
- **Tutoring (Other)** – art, music, and foreign languages*

*Art, music, and foreign language Tutoring is an allowable use of ESA+ funds but does not count toward the academic spending requirement.

You can find enrolled tutors and supplemental teaching services on the [searchable database](#) on our website. Several online tutoring providers are also available through the ClassWallet marketplace.

Some schools also provide supplemental services such as tutoring and educational therapies to ESA+ students. Contact SEAA or your school to find out if they are authorized to accept ESA+ funds for supplemental services.

Policy Update

Art & Music Tutoring and Teaching Services

Services offered in, related to, or supporting art and music will be an allowable use of ESA+ funds starting with the 2026-2027 school year. ESA+ families may use scholarship funds to pay for art and music lessons, classes and camps offered by enrolled providers in the following categories:

- **Visual Arts** - drawing/painting/sculpture/photography
- **Performing Arts** - dance/theater (drama)/technical theater
- **Music** – Individual or group music lessons; instrumental or vocal

ESA+ funds may only be used for teaching and tutoring services—families cannot use funds for art or music products, supplies, or curricula. Families may not use ESA+ funds for art or music membership fees, travel fees, or competition fees.

Art and Music Tutoring Services do not count toward the Academic Spending Requirement.

Art & Music Tutoring and Teaching Services Examples

	Allowed	Not Allowed
Visual Arts:	X	
Drawing	X	
Painting	X	
Sculpture	X	
Photography	X	
Performing Arts:		
Dance	X	
Theater (drama, technical theater)	X	
Music:		
Individual or group music lessons; instrumental or vocal	X	
Additional Art & Music Tutoring/Teaching Services:		
Art history	X	
Playwriting	X	
Music history	X	
Music theory	X	
Songwriting	X	
Sewing		X
Knitting		X
Crocheting		X
Basket weaving		X
Podcasting		X
Video production		X
Graphic design		X
Animation		X
Jewelry		X
Friendship bracelets		X
Mosaics		X
Sand art		X
Circus performing		X
Magic		X
Puppetry		X
Juggling		X

Comedy/Improv		X
Color guard or other non-instrumental band lessons		X
Martial arts		X
Acrobatics		X
Gymnastics		X
Aerobics/exercise classes		X
Cheerleading		X

Transportation

ESA+ funds may be used for transportation services to and from educational services and activities. Visit our [searchable database](#) and enter the search term “transportation” to see a list of enrolled providers.

Parents must have a signed contract with a transportation provider to pay for transportation services with ESA+ funds. This is in addition to provider credential requirements.

- The contract for transportation services must be signed by the transportation provider and the parent and include the name of the student(s).
- The contract can cover a student, or students in the same household, for an indefinite period, and does not need to be re-submitted each time an invoice is presented for payment.

Parents must submit a copy of the contract for transportation services with the invoice the first time ESA+ funds are approved to pay the provider.

Resources

Allowable Expenses and the Academic Spending Requirement

Parents are required to spend **at least \$500** of scholarship funds per student per school year to provide an education in these core academic subject areas to remain eligible and renew:

- Math
- Science
- English/Language Arts
- Social Studies

For more information about the Academic Spending Requirement, refer to the table below or visit [Program Rules and Requirements](#) on the ESA+ website.

Academic Spending Requirement - 2026-2027 School Year

All the following expenses are allowable, but only certain ones count toward the Academic Spending Requirement.

Allowable Expense	Counts Toward Academic Spending Requirement
Tuition	Yes
Curriculum: Core Academic Subject Areas Math Science English/Language Arts Social Studies	Yes
Tutoring & Teaching Services: Core Academic Subject Areas Math Science English/Language Arts Social Studies	Yes
Standardized Testing Materials	Yes
Textbooks (Core Academic Subject Areas)	Yes
Tutoring & Teaching Services: Other Art Music Foreign Language	No
Curriculum: Other Foreign Language	No

Educational Technology	No
Educational Therapy	No
Transportation	No

Customer Service

We want you to have a smooth shopping experience. If you read through this guide and still have questions, we are happy to help. **There are two dedicated teams that handle different types of requests:**

1. ClassWallet's Customer Support Team can help with questions related to accessing your account or order status.
2. Call SEAA's Scholarship Support Team if you have questions about allowable expenses, account funds, or your student's scholarship.

Questions about accessing your ClassWallet account or order status?

Contact ClassWallet:
help@classwallet.com
 (877) 313-1299

- First-time login
- ClassWallet password reset
- Affidavit selection or reset
- Vendor inquiries
- Order updates & delivery
- Returns and exchanges
- Navigating Classwallet website

Questions about allowable expenses, account funds, or the ESA+ scholarship?

Contact
 SEAA:
ESA@ncseaa.edu 1-855-330-3955

- Allowed and excluded expenses
- MyPortal password reset
- Change of address
- Why an order was rejected
- How to find an approved tutor
- Minimum spending requirements
- Rolling over funds
- Summer expenses

Troubleshooting Guide

The service provider I want to use doesn't appear on the provider database.

Providers must enroll with SEAA to accept ESA+ funds. The provider can visit [service providers](#) on our website to learn how to enroll.

I can't find testing materials on the ClassWallet Marketplace.

Email ESA@ncseaa.edu if you can't find standardized testing materials to purchase on the ClassWallet Marketplace. ESA+ program staff may be able to grant an accommodation to purchase the testing materials out of pocket, then request reimbursement. If staff grants the accommodation, you will receive instructions on how to proceed.

I need suggestions for Curriculum.

We cannot recommend specific products, but you may want to consult the following resources:

- [North Carolina Division of Non-Public Education](#) The state's website for home school education contains a variety of resources including the Home School Guidebook, and public school curriculum requirements.
- [North Carolinians for Home Education Association](#) for parents who homeschool. Their website contains resources on curriculum and a variety of topics related to homeschooling.

Why can't I purchase a particular product or service for my student?

If you don't understand why an item or service was rejected, reach out to us. While we can't change what's allowable, in some cases we might be able to suggest something similar that would be an allowable use of funds.

Why Was My Order Rejected?

If your order is rejected, we will include comments about why it was rejected and what to do next. You can also refer to the list of commonly used rejection reasons in this guide.

If you still have questions, you can submit a request through the ESA+ Allowable Expense Reconsideration process: [ESA+ Allowable Expense Reconsideration](#).

Common Reasons Orders Are Rejected and What to Do

Not an allowed category	Refer to the information on allowable expenses provided in this guide.
Not an allowed academic subject	Make sure the curriculum materials or services you wish to purchase are related to one of the following academic subjects: math, science, English/language arts, social sciences, or foreign language. See the Curriculum section for more information.
Art/Music/PE Products	Art, music, and physical education are not allowable curricula materials. Curricula must support an allowable subject (math, science, social studies, English/language arts, foreign language). Art and Music Tutoring and Teaching Services are an allowable use of funds.
Not an approved provider	Check the provider database to make sure that the provider is enrolled with SEAA to accept ESA+ funds.
More than 10 items	Only 10 items are allowed in a single Marketplace order.
Different expense categories	Only one expense category is allowed per order.